

Committee: Economic and Cyber Crime Committee	Dated: 16 September 2024
Subject: Cyber Griffin Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	CoLP impact the following Corp Plan outcomes: Vibrant Thriving Destination- (Community Safety/ CT) Dynamic Economic Growth- (National Lead Force)
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: the Commissioner	For information
Report author: Charlie Morrison	

Summary

For the financial year 24/25, Cyber Griffin has set new, more challenging local targets for performance. These on average are 20% more ambitious than the previous year. Currently the team is on course to meet these and has seen some of the strongest periods of performance the programme has experienced since its inception. While the current position is positive, resilience issues are likely to present later in the year due to a reduction in headcount. The team are actively recruiting to mitigate this impact.

Recommendations

Members are asked to:

- Note the report.

Main Report

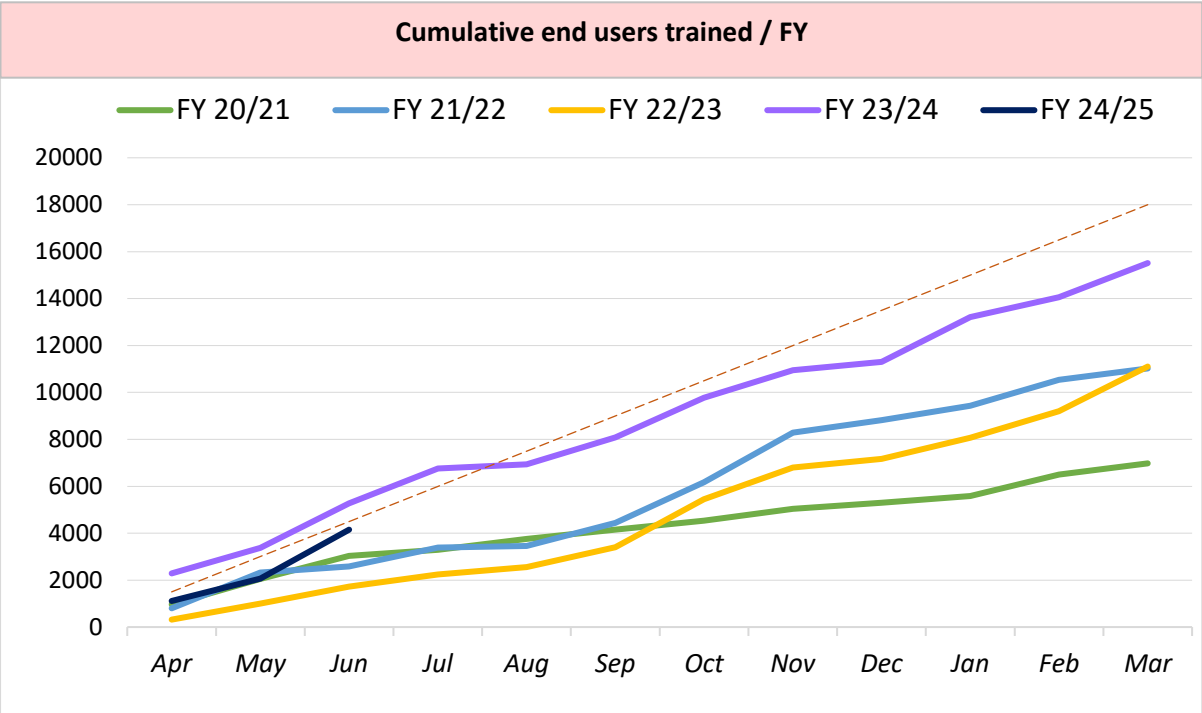
Introduction

1. This report gives a brief update on the current position of the Cyber Griffin programme. For details of all Cyber Griffin services please visit: www.cybergriffin.police.uk

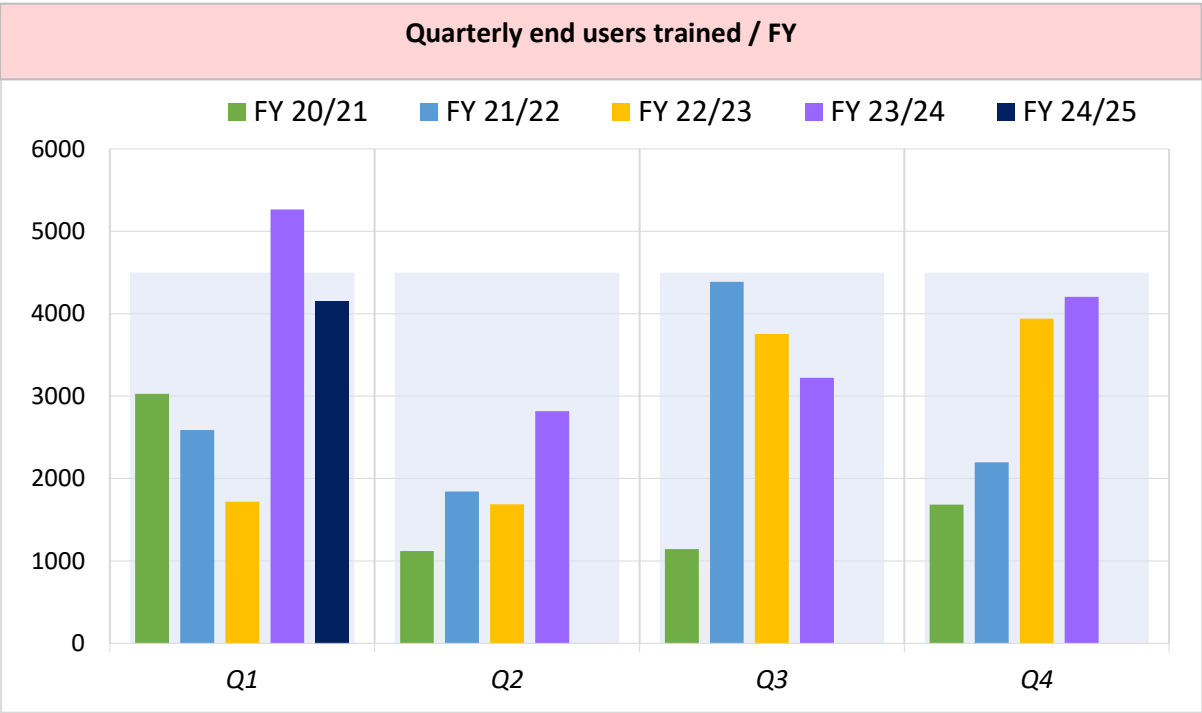
Current Performance Position

2. Cyber Griffin trained 4,151 end users in Q1. This was 92% of the quarter's target of 4,500.

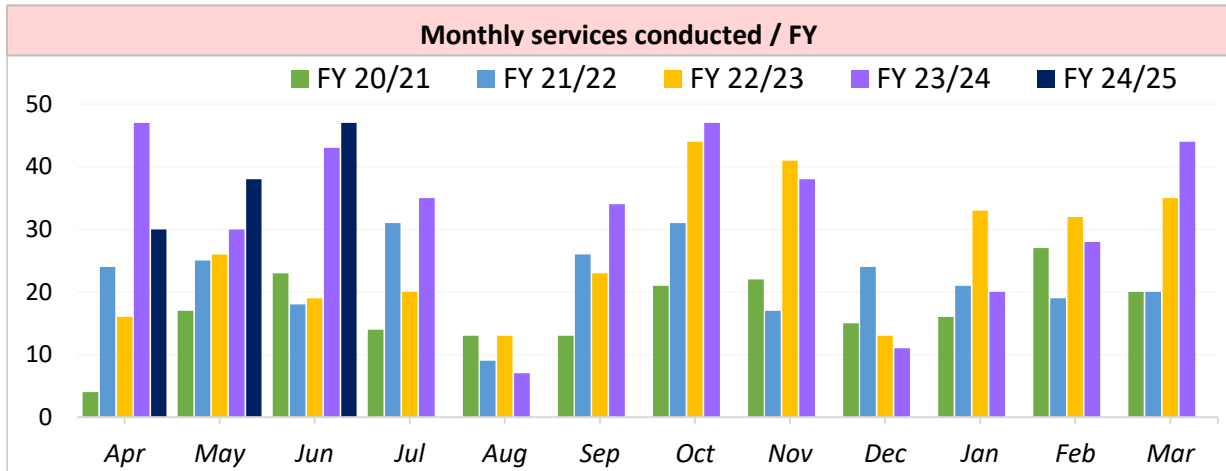
Graph showing Cyber Griffin’s cumulative end users trained over four financial years.



Graphs showing Cyber Griffin’s quarterly users trained compared over four financial years.



Graph showing the number of Cyber Griffin services delivered over four financial years.



4. Regarding locally set targets, in Q4, the programme trained 4,151 people (quarterly target of 4,500), conducted 115 services (quarterly target of 100) and partnered with 20 new client organisations (quarterly target of 50).
5. Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the programme has engaged with 100% of victims of cyber-dependent crime. Survey data also demonstrates that engagements create security behaviour changes in above 75% of delegates. The same events have a satisfaction rate of considerably above 75%.
6. Considering the success of the previous year, new heightened targets have been set to stretch the programme in the financial year 24/25; these are 18,000 end users trained, 400 services conducted, and 200 clients engaged with. While Q1's performance has not met these targets, forecasted data from Q2 suggests that the difference could be made up in this time period.
7. Cyber Griffin's financial situation is strong but requires review. The programme has confirmed both the Corporation Business Levy and NPCC Cyber Crime Programme funding until March 2025. Additional costs have been incurred due to the recent officer and staff pay rises, but existing budgets are sufficient to absorb this cost for the next financial year. A decision has been made that Cyber Griffin will be costed against the direct costing model. This means that Cyber Griffin is expected to remain in budget for the next financial year, though the funding envelope will need review for financial year 24/25.
8. Training on the Cyber Capability Assessment which utilises the CDCAT® software has now been completed and all officers are certified to facilitate the assessment. Assessments are now scheduled for the backlog of clients with some already begun. It is expected that over the next 10 months, Cyber Griffin will recover from the temporary loss of this service.

Conclusion

9. In the new financial year, Cyber Griffin aims to deliver on more challenging targets. This is to ensure that Cyber Griffin serves both its existing network and services new parts of the community. Early indications suggest that the programme is on track to meet its new heightened targets. It's estimated however, that the programme is reaching its ultimate capacity in its current formation, and that greater delivery in the future would require additional support.

Report Author:

Inspector Charlie Morrison

Head of Cyber Griffin, Cyber Crime Unit, Specialist Operations Directorate

E: Charlie.morrison@cityoflondon.police.uk